

## Mid Shore CoC Partner Updates

Please see the following list of updates from Mid Shore CoC partners, in efforts to keep staff, participants, and our communities safe:

### Alliance

- Operating as usual.
- Clients are continuing to be served, primarily through phone communication.
- Contact Jerome Jackson at **(443) 946-6464** for outreach services for Veterans.

### Assertive Community Treatment Team – Cambridge

- Daily operations are remaining the same.
- Psychiatrist is able to provide telehealth services, if necessary.
- Call **(667) 330-1871** for additional information.

### Cambridge VA Outpatient Clinic

- The office is closed. All staff are currently teleworking.
- Clients are able to receive services via telehealth or by phone.
- Call **(410) 901-4010** for additional information.

### Caroline County Public Schools

- The Caroline County Emergency Operations Center (EOC) has been up and running since last week. This is made up of county departments and partner agencies, including CCPS, for the purpose of having a coordinated response and communication to COVID-19. CCPS is a part of the collaboration that is going on in Caroline all day, every day. This group launched a [new website dedicated to the county's response](#) to COVID-19.
- The CCPS [website page](#) for COVID-19 and the school closure is being updated daily. Food service information is posted on CCPS social media pages. Meals are being provided throughout the county to children.

### Chesapeake Voyagers, Inc.

- Office is closed until further notice.
- Individuals in need of peer support services can call and leave a message. A staff member will return their call.
- Staff are now operating a warm line 7 days a week from 10am-6pm for anyone needing to obtain resources and/or discuss their daily struggles with someone.
- Call **(410) 822-1601** for additional information.

### Dorchester County Department of Social Services

- Cambridge office is closed to the public.
- All divisions are teleworking.
- If an individual needs assistance with any financial benefits such as SNAP, MA, TCA or Child Support issues, they can call the customer care hotline at **1-800-332-6347** and a worker will return their call.

## Mid Shore CoC Partner Updates

- To make a report of child/adult abuse or neglect, please call **(410) 330-6874** between 8:00am-4:30pm Monday-Friday.
- To make a report of child/adult abuse or neglect after hours or on weekends, call the Dorchester County Sheriff's office at **(410) 228-4141**.
- For the child and adult services division, all workers are teleworking and can be reached by calling their normal DSS phone number, and they are continuing to conduct visits with customers.

### Delmarva Community Services

- As of March 23, 2020, the office will be closed for a minimum of one week.
- Two senior center sites are closed. However, participants are still receiving home-delivered and emergency meals.
- Medical Adult Day Care Center is closed.
- Developmental Disabilities Day Program are still delivering services by appointments only.
- Screenings are being done prior to building entry. Please call the action center to schedule, **(410) 901-2991**.
- Volunteer Income Tax Prep (VITA) appointments have been rescheduled.
- Shelters are not allowing visitors.
- Transportation runs are limited to dialysis and scheduled medical appointments only.
- The food pantry is operating Monday through Friday from 10am-3pm in a drive-thru manner.
- Call **(410) 901-2991** for additional information.

### Delmarva Power

- Delmarva Power will be working with clients who have their service disconnected to work on reconnection, on a case-by-case basis.
- There will not be any service terminations through the month of May. However, if clients are behind on their bill, they should contact Delmarva Power immediately to set up an arrangement.
- Call **(800) 375-7117** for more information, or visit <https://www.delmarva.com/News/Pages/DelmarvaPowerExtendingCustomerSupportPracticestoEnsureAllResidentsHaveSafeandReliableEnergyServiceDuringTh.aspx?sf231832390=1>.

### Haven Ministries

- Shelter remains open. Call Sandi Wiscott for shelter information at **(410) 739-7859**.
- Food pantries are now operating in a drive-thru manner.
- The thrift store, warehouse, job training program, and community table dinner have been closed until further notice.
- Call **(410) 739-4363** for the food pantry and other additional information.

## Mid Shore CoC Partner Updates

### His Hope Ministries

- The resource center is now closed. Please call Desiree Jefferson at **(410) 635-1109** and she will conduct screenings and provide direction to the appropriate case manager.
- Shelter guests are not required to leave during the day.

### Main Street Housing

- Main Street Housing is operating business as usual.
- Contact Gloria Bowen at [gloria@mainstreethousing.org](mailto:gloria@mainstreethousing.org) or **(410) 540-9067 Ext. 17** for additional information.

### Maryland Coalition of Families

- MCF staff are working remotely, however, they are able to assist staff via zoom, text, email and phone.
- For referrals, contact **(410) 730-8267** or visit [www.mdcoalition.org](http://www.mdcoalition.org)
- Contact Julie Slivka for additional information at [jslivka@mdcoalition.org](mailto:jslivka@mdcoalition.org)

### Maryland Legal Aid

- Office hours are remaining the same, however all staff are telecommuting.
- All intakes must be done by phone.
- Staff are not conducting outreaches or clinics.
- Call **(410) 763-9676** for additional information.

### Maryland National Guard Army Family Programs

- Travel is restricted and the building is on lockdown.
- Jon Black is available for email and phone consultations. Contact him at [jon.d.black2.ctr@mail.mil](mailto:jon.d.black2.ctr@mail.mil)

### Mid Shore Behavioral Health, Inc.

- As of March 18, 2020, all staff are telecommuting.
- The preferred way of contact is email; however staff are checking their voicemails throughout the day if you prefer to call in.
- Bernie Vervin is available to do outreach for homeless outreach services. Contact him at **(410) 924-8192** or [bvervin@midshorebehavioralhealth.org](mailto:bvervin@midshorebehavioralhealth.org)
- Visit [www.midshorebehavioralhealth.org](http://www.midshorebehavioralhealth.org) for information regarding local shelter availability, emergency updates re COVID-19, and the status of local provider operations.

### Mid Shore Council on Family Violence

- Offices will be temporarily closed beginning March 23, 2020.
- Case management services will be provided remotely.
- Emergency crisis housing services are still available.
- Hotline is still available 24/7, **(800) 927-4673**.

## Mid Shore CoC Partner Updates

- Call their Easton office at **(410) 690-3222** for additional information and non-emergencies. Visit <https://mscfv.org> or their Facebook page for regular updates.

### Neighborhood Service Center

- Neighborhood Service Center is operating Monday and Thursday from 11:00am-1:00pm only for the food pantry. It is drive-thru only.
- The Emergency Services, HSP Programs, and MEAP applications are being accepted via email regular mail delivery. Applications are available in the agency lobby. Phone interviews are also being accepted.
- Call **(410) 822-5015** for additional information.

### Queen Anne's County Department of Housing and Community Services

- Operating hours are as normal. However, they are limiting building access to appointment only or critical, emergent situations.
- Staff are utilizing video and phone to keep up with clients.
- Contact Cindi Boone at **(410) 739-8764** for rapid rehousing and homelessness prevention services.
- Call **(410) 758-3977** for additional information.

### Queen Anne's County Department of Social Services

- Staff are currently teleworking.
- Food stamp applications ARE being accepted and processed.
- For general assistance, please contact the call center at **1-800-332-6347** | TTY **1-800-735-2258**
- For emergency food assistance, cash assistance, SNAP food benefits, or home energy assistance, call **1-800-332-6347** or apply online at [www.mydhrbenefits.dhr.state.md.us](http://www.mydhrbenefits.dhr.state.md.us)
- To report child abuse or neglect, immediately call **(410) 758-8000**.
- For Child Support Services, please call **1-800-332-6347** or apply online at [www.mydhrbenefits.dhr.state.md.us](http://www.mydhrbenefits.dhr.state.md.us)
- For Medical Assistance and health insurance, go to [www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov)
- Apply for Long-Term Care Medical Assistance online at [www.mymdthink.maryland.gov](http://www.mymdthink.maryland.gov)
- Queen Anne's County Information Hotline, **(443) 786-9529** provides county updates and other services for the shore.

### Ridgeway Shelter

- Ridgeway is continuing to operate on an augmented schedule of 24 hours a day/ 7 days a week.
- Ridgeway received donations of masks for both residents and staff.
- The Center is sanitized regularly and has temperature check.
- Call **(410) 820-7013** or **(410) 822-5015**.

## Mid Shore CoC Partner Updates

### St. James A.M.E. Zion Church – Zion House

- Staff are telecommuting, but they are still available during regular business hours.
- All services are still being provided, however coordinated assessments and intakes are being done by phone.
- Clients and agencies making referrals must call for services. The main office number is **(410) 742-4950**.
- For Supported Services for Veterans (SSVF) – Housing, call **(410) 726-6959** or **(410) 251-4355**.
- For Veterans Re-Integration Program (HVRP), call **(410) 251-5067** or **(410) 713-5891**.
- If there are any unsheltered veterans in need of housing services, contact SSVF first.

### Saint Martin's Ministries

- At Saint Martin's House, staffing has been limited, as well as transportation services to limit person-to-person contact.
- At Saint Martin's Barn, food distribution is remaining open and will be provided to clients in their cars. Clients may call for extra food and to make appointments if needed.
- The thrift store is closed to the public. Requests for donated clothes and household items will be by individual request.
- Call **(410) 634-2537** for additional information.

### Saint Vincent De Paul

- The thrift store is closed to the public.
- The food pantry is open on Tuesdays 1:00pm-4:00pm and Saturdays 9:00am-1:00pm.
- Call **(410) 770-4505** or visit <https://svdpeastonmd.org> for additional information.

### The Salvation Army

- The shelter will begin accepting new clients beginning today, Monday May 4<sup>th</sup> at 7:00pm.
- All new residents will need to pass a drug test.
- All new residents will need to have their temperature taken upon check-in and every day they are sheltering with us.
- All new residents will be required to answer health questions pertinent to the COVID-19 pandemic screening protocol.
- All residents are required to participate in facility cleaning of their respective dorms and common areas to ensure we remain virus free.
- There may a reduction in the number of beds available to be compliant with the distancing suggestions for congregate facilities, as well as working on a resolution to create a barrier between beds.
- Assistance is being offered by appointment only.
- Food boxes are being prepared and delivered to the elderly and home bound across the mid-shore based on lists provided, 65 and older or handicapped persons.
- The Salvation Army has extended day shelter and an additional meal for lunch to accommodate shelter guests.

## Mid Shore CoC Partner Updates

- Call **(410) 228-2442** for additional information.

### **Talbot Interfaith Shelter**

- Talbot Interfaith Shelter is operating as business as usual.
- Call **(410) 253-5414** for additional information.

### **University of Maryland Medical Center – Dorchester, Easton, Chestertown**

- No visitors will be permitted. Please visit <https://www.umms.org/ummc/coronavirus/temporary-visitor-restrictions> for further information on their new visitor policies.

### **Where to Find More Information:**

- <https://www.hudexchange.info/homelessness-assistance/diseases/#covid-19-communityplanning-and-preparedness>
- <https://www.cdc.gov/coronavirus/2019-ncov/>
- <https://governor.maryland.gov/coronavirus/>
- <https://coronavirus.maryland.gov/carolinecovid19.org>
- <https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/>